

Oct. 14, 2008

To : whom it may concern

Notice for the loss of customer data due to the theft of notebook computer

We had the theft of notebook computer accident recently and we have still not found notebook computer until now.

The lost computer was loaded with customer information. We apologize deeply that we caused the trouble to customers and would like to report the details of accident.

1. Details of accident

The notebook computer was stolen on Sept. 26, 2008 when our staff had a lunch around 1:00pm on the way to our Shenzhen subsidiary company after they had visited customers in Guangdong province, China. They found that the bag with notebook computer laid between chair and wall was lost when they wanted to pay the bill. We have reported the theft of notebook computer to Public Security Bureau in local district. However, notebook computer has still not been found.

2. Customer data loaded on notebook computer

Approximate 50 companies' information was loaded on the lost notebook computer (company name, person name, title, e-mail address, etc.). It has not been reported at present that the customer information was used illegally.

3. Security measures

In order to prevent customer information from revealing, we have decided to introduce encryption software. We have started working to install encryption software on notebook computer as soon as possible.

We would request our staff to pay more attention to notebook computer when taking out, and would also take safety measures to protect customer information.

Thank you for your kind understanding.

Norimich Hada
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